

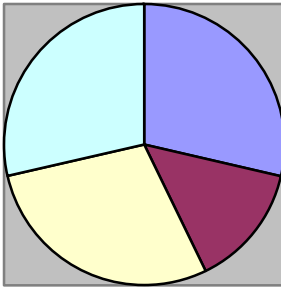


# Redditch Borough Council Quarterly Compliment Statistics

January – March 2010

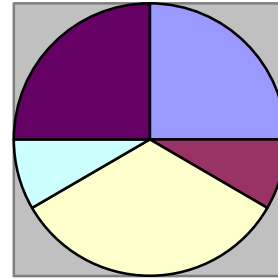
There were a total of 84 compliments in the last quarter

## DEPUTY CHIEF EXECUTIVE DIRECTORATE



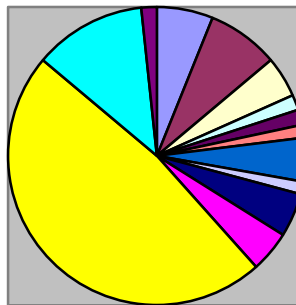
Directorate Support(2) Asset Maintenance (1)  
Civic Functions (2) Property Services (2)

## ENVIRONMENT & PLANNING DIRECTORATE



Building Control (3) Development Control (1) Landscape & Cleansing (4)  
Environmental Health (1) Waste Collection(3)

## HOUSING, LEISURE & CUSTOMER SERVICES DIRECTORATE



Palace Theatre(4) Capital (5) Rent (3)  
Housing Options (1) Income (1) IT (1)  
OSS (3) Leisure (1) Performance (3)  
Home Support (3) Repairs (31) Sure Start (8)  
Tenancy (1)

### What did you compliment?

The majority of compliments related to Repairs and Surestart.